

<u>Course "Application of ICC (International Code Council) best</u> practices by SAP: Key Performance Indicators (KPI) in the manufacture of pulp"</u>

December 13 to 15, 2016

The company SAP held a three-day training course for CMCP (Paper and Cardboard Manufacturer) at the offices of the latter in Santiago.

Its main objective was to train specialized CMPC staff in the use of SAP systems in order to measure and use key performance indicators (KPI) in manufacturing pulp.

All involvement by SAP speakers and lecturers in this English-language training course and lectures was simultaneously interpreted by MundoChile professionals during the three days of the course.

Both the SAP team and CMPC were grateful and very pleased by the high technical level of our team's interpreting.